

Pegasus Mail Manuals

Pegasus Mail is free software (note: *NOT* shareware and *NOT* freeware), and is provided with enough documentation to be easily installed and usable: but no manual is provided.

In order to support the considerable costs of hardware and software involved in developing PMail, I sell printed manuals. There is no obligation to purchase manuals - none whatsoever. Purchasing manuals does, however, help me in my work and also gives you a tangible asset for your money. The manual is provided loose-leaf in a protective folder, ready for copying. The quality of the manual is high.

I sell manuals in three ways:

5-user manuals: you get one printed manual with a license to make up to 5 further copies. This costs US\$125.

Site-licensed manuals: you get one printed manual with a license to make as many copies as you wish for one site. One site is defined as the extent of any organization in any one city or town, so if you have two branches in the same town, one site license will cover both of them. As well as the manual, site licensees get a diskette with RTF and ASCII versions of the manual. Site licenses cost US\$275, or US\$450 for a combined site license covering both the PC and Mac versions of PMail.

One year update license: this is a site license with automatic updates: any time there is a new release of the software or manual up to one year from the date of the license, it will be automatically mailed to you at no further cost. Update licenses cover all versions of Pegasus Mail, even those which do not exist at the time of purchase. Update licenses cost US\$1000, and can be renewed each year for US\$250.

Any type of manual can be upgraded to the next level for the current difference in cost between the two levels.

Ordering manuals

To order a Pegasus Mail Manual license, please print and fill out the order form at the end of this file and send it with your cheque or purchase order to:

**Pegasus Mail, c/- David Harris,
P.O. Box 5451,
Dunedin, New Zealand. (or Fax +64 3 453 6612)**

Purchase orders are accepted from any educational or charitable institution or government department, and from companies with a paid

up capital in excess of \$30,000.

Payment must be made in US dollars, drawn on a US bank. There is usually a delay of around 2-3 weeks before a manual can be sent out, and I reserve the right to hold your order if a new release is pending (so you can get the new release).

PLEASE, PLEASE! Remember to enclose the order form: I'm not psychic, and I can't guess at delivery addresses from a cheque alone...

If you would like your manual couriered to you, please check the box on the order form. We normally use EMS (Express Mail Service), which takes 2-3 days to the US and Europe, and around 4 days to most other locations.

There is a surcharge of US\$25 for courier service, which will be added to the invoice. If you do not check the courier box, we will send your manual to you via first-class airmail, which normally takes 7-12 days to most locations.

For a variety of reasons, we cannot ship Federal Express nor UPS, nor can we charge freight to account numbers. The main problem is that Federal Express has only one office in New Zealand, while UPS has no representation at all (as far as I've been able to discover).

Telegraphic Transfers

I will accept payment by telegraphic transfer, but there are some very particular conditions you **MUST** meet for me to be able to do so.

- Your bank must not deduct any fees from the amount invoiced.
- Transfer to: The National Bank of New Zealand, Dunedin North Branch, account 060-909-0106632-13, account name "David Harris Pegasus Mail".
- Your bank ***MUST ONLY TRANSFER TO MY BANK!!!*** If your bank transfers to me via any other bank in New Zealand, it will incur processing fees at this end which I will not accept. If your bank cannot transfer directly to the National Bank of New Zealand, please pay by cheque. ***PLEASE ENSURE THAT YOUR BANK UNDERSTANDS THIS CONDITION!*** In particular, transfers via the Westpac Bank in New Zealand will be rejected outright.
- Please make sure that your bank states my invoice number in the transfer narration, so I can credit the remittance against your invoice.

Orders from Europe

A note to European users: it appears to be common practice for European Banks, particularly in Germany, to deduct fees from the cheque they send. In some cases, these fees have been as high as US\$15.

Because of the costs of manual production, and the relatively small amounts involved in the invoice, *DEDUCTIONS OF FEES FROM REMITTANCES CANNOT BE ACCEPTED!* If your bank deducts fees from the remittance you make, I will return the cheque unrepresented for repayment.

Upgrading existing manuals

If you have purchased a previous version of the Pegasus Mail manual, you can upgrade it to the current version for US\$75, irrespective of the original type. A box is provided on the order form for upgrades - please check it when you send out the order. No proof of purchase is required - we have all the details on record.

If you have already purchased a Pegasus Mail Site License for one version of the program, you can claim a discount of US\$100 on a site license for any other version of the system.

Contacting the author

I can be reached by the following means:

Via e-mail (far and away the most preferred means)

Internet e-mail: david@pmail.gen.nz, or david@otago.ac.nz

CompuServe: >internet:david@pmail.gen.nz, or

>internet:david@otago.ac.nz

MHS: Not currently accessible (working on that one)

By Fax (preferred if you don't have e-mail access)

ISD 64 - 3 - 453 6612. Please allow up to a week for a reply (I'm not kidding, and I'm not being rude - I have to process a huge amount of mail each day).

By Phone (last resort - I hate the phone)

ISD 64 - 3 - 453 6880.

PLEASE PLEASE NOTE! New Zealand is GMT+1200, which means that when it's 10am in San Francisco, it's about 3 or 4am the next day in New Zealand. I get pretty grumpy about being woken up by the phone at that time of day.

Pegasus Mail/Mac, version 2.0, Manual Order

Ship to:

[
[

]
]

Bill to:

[
[

]
]

[] []
[] []
[] []

What is your purchase order number? []

How many invoice copies does your accounts section need? []

Do you want your manual couriered (US\$25 surcharge applies)? []

(If Yes, you must explicitly allow the shipment charge on your order)

Please supply the following items:

[] 5-user Manuals for Pegasus Mail @ US\$125 (license to make up to five copies of each copy ordered) US\$ []

[] Site-licensed manuals for Pegasus Mail @ US\$275 (allows unlimited copying of the manual for internal use in one site, where a site is defined as the extent of an organization in one city) US\$ []

[] Combined Site-licensed manuals for Pegasus Mail, both Mac and PC versions @ US\$450 US\$ []

[] Annual upgrade license @ US\$1000: all manual and software releases will be sent to you for one year US\$ []

[] Upgrade from any previous version of the manual to the current version @ US\$75 US\$ []

Shipping via first-class airmail is included in the price of any option. Please allow 2-3 weeks for your order to be processed.

Ordering instructions: Please complete this form, and send it via airmail with your cheque or PO to:

**Pegasus Mail, c/- David Harris,
P.O. Box 5451, Dunedin,
New Zealand.**

or fax it and your PO number to: (+64) 3 453-6612.